

How Parents can get their Yes IDs.

Step 1 : Go to www.yes.my



You are here: Yes.my

Internet Plans

- Super Postpaid
- Eclipse Postpaid
- Yes Prepaid

Yes Life Voice & SMS

- What's Yes Life
- IDD Rates
- Sign up for Prepaid Yes ID

Devices

- Eclipse 4G Smartphone
- Huddle XS Mobile Hotspot
- Huddle Mobile Hotspot
- » Go 4G Dongle
- Buzz 4G Cloud Phone
- Zoom 4G Gateway



Step 2 : Click on `1BestariNet'





Step 3 : Click on 'Find your 1BestariNet ID'





Step 4 : Key in your NRIC number & your full name as per your NRIC. Then, click `Search'.



1BESTARINET YES ID PASSWORD RETRIEVAL

Search for your 1BestariNet Yes ID here.

Instructions:

- 1. Key in your Full Name and NRIC/Passport Number.
- 2. Key in an existing e-mail address and mobile number.
- 3. Choose your preferred mode of password retrieval (e-mail or SMS).
- 4. Your 1BestariNet password will be sent to you.

Note*

- 1. This is only applicable to parents who are retrieving their Parent 1BestariNet Yes ID and password.
- 2. Once you click submit, you will only be able to use this system to re-send your 1BestariNet password to the e-mail address and mobile number given below.
- 3. You will be unable to update your e-mail and mobile number if:
 - a. You already retrieved your 1BestariNet Yes ID once through this system
 - b. You have previously activated your 1BestariNet Yes ID on www.yes.my





Step 5 : Your Yes ID will be displayed here. Type in your personal email and phone number in the respective columns and click `Update'.

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Search by:	NRIC/Passport	Your NRIC number	Search	
* Full Name (as in NRIC/Passport):		Your name as per NRIC	Search	
Full Name: Your full name will be displayed here				
Yes ID: Your Yes ID will be displayed here				
Alternate	Alternate Email:* Type in your personal email here			
Mobile Number:* Type in your mobile number here example (+60104646464 / 0060104646464 / 0104646464)				
Update Cancel				



Step 6 : If you would like to receive your password via email, click on 'Send Email'. If you would like to receive your password via SMS, click on 'Send SMS'.

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Please choose your preferred mode of ID retrieval. SMS: (Mobile number xxxxxxx2730) Email: (Email address: umxxxxxx@gmail.comxxxxxx@gmail.com)





Step 7 : You will receive a notification that the password was sent successfully.

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Thank You

